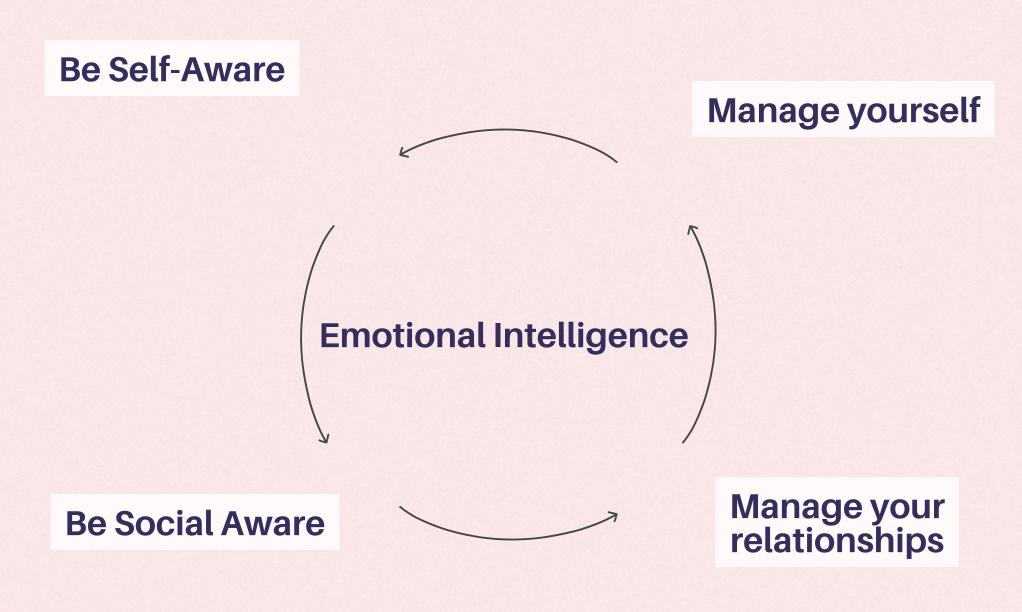


EMOTIONAL INTELLIGENCE

How YOU can understand and manage your own feelings? How YOU can recognize, get and influence OTHERS' feelings?





MASTERING YOURSELF

BE MORE SELF-AWARE

Do daily Reflections

JOURNALING

Ask for feedback

Understand your needs



MANAGE

Set aside "Me time"

'I COULD GO TO THE GYM TODAY'

> Use Copy Mechanism

BALANCE DIET, REST, ENTERTAINMENT

Stay Organized

CALENDAR, TO-LIST, SMART GOALS..



CONNECTING WITH **OTHERS**

BE SOCIAL AWARE

MANAGE RELATIONSHIPS

Listen actively and observe

Just ask

Use non violent communication

OBSERVE, FEEL, EXPRESS NEED, ASK NICELY

> **Learn Conflict** Management **Techiques**

USE POSITIVE AND CALM TONE OF VOICE

Recognise Other's Have a open Mind

needs and fellings



